

3 Generations of SharePoint at IQ Business

Lessons in contextual knowledge transfer

SAKMS

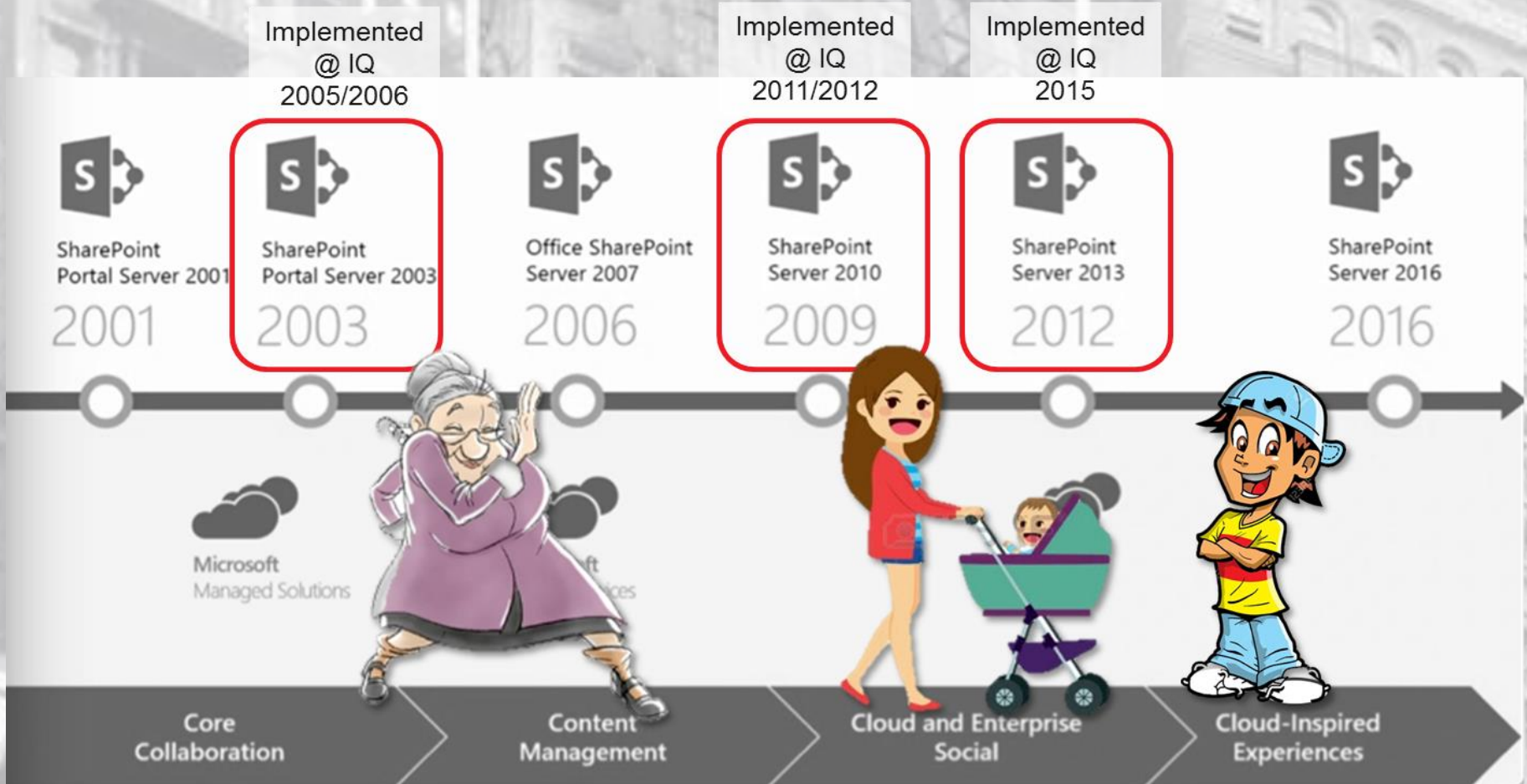
12 May 2016



IQbusiness
Our team. Your advantage.

consulting | research | contracting

Meet the 3 Generations...



Contextual Knowledge Transfer: 2005-2015

| | SharePoint 2003 | SharePoint 2010 | SharePoint 2013 |
|----------------|--|--|---|
| TECHNOLOGY | Limited functionality Separate IP storage | Workflows introduced IP storage on SharePoint | Widespread automation IP routing on SharePoint |
| CULTURE | Focus on knowledge collection | Renewed, more targeted focus on knowledge collection | Focus on use of knowledge |
| IMPLEMENTATION | Knowledge strategy alignment | New CI, new home | Change management |

Contextual Knowledge Transfer: 2005-2015

Microsoft Office
SharePoint
Portal Server 2003

Microsoft
SharePoint 2010

SharePoint



Collaboration



Content search



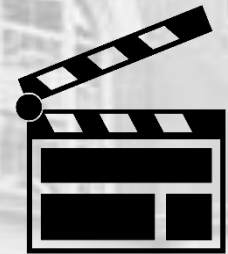
Office 365 in the cloud



Communities



Knowledge Capture



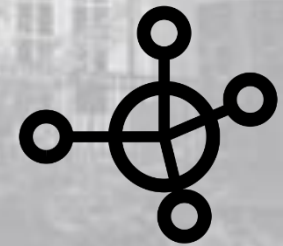
Knowledge action



Training



New home



Connection

TECHNOLOGY

CULTURE

IMPLEMENTATION

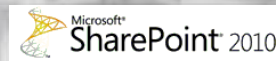


Behaviour
spans people, process & technology

The 3 Generations of SharePoint @ IQ Business



Mel Sutton



Amy Cipolat



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